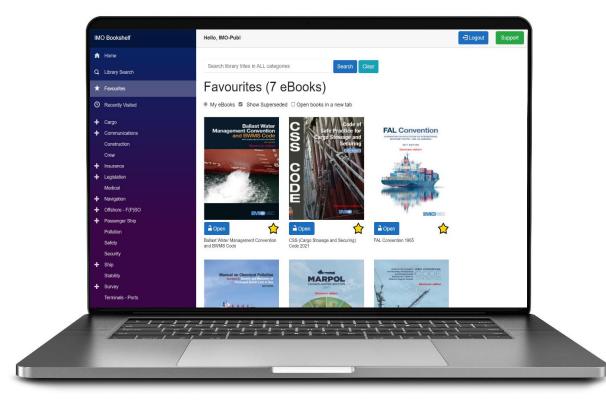
THE IMO BOOKSHELF





USER MANUAL

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Getting Started

System Requirements

Any modern browser (Google Chrome, Microsoft Edge, Mozilla Firefox, Apple Safari...) can be used, on Windows, Mac or Linux. iPads and mid to top range Android tablets are also supported.

Note that Internet Explorer is too old and does not support the technology used by the IMO Bookshelf. It is replaced by Microsoft Edge which is installed by default on all Windows 10/11 computers.

Any shore connection speed will be sufficient for IMO Bookshelf.

Ship connections have been tested at 0.5 Mbps (512 kbps). Lower speeds will still work, particularly when eBooks are already downloaded, which can be done in port when the connection is fast/cheap.

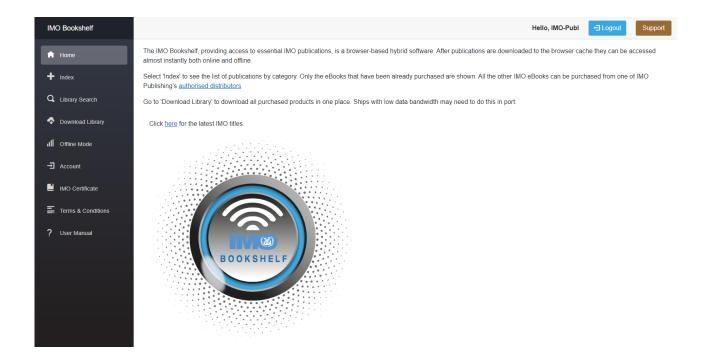
Books are only downloaded once on each computer.

To access your account, go to www.imobookshelf.org.

Fill in the Username and Password fields at the top of the screen before clicking on the login

button: _____ Login

This takes you to the Home page of the IMO Bookshelf. You can navigate to the various sections shown on the left-hand side of the screen, and log out at any time by clicking the Logout button in the top right corner:

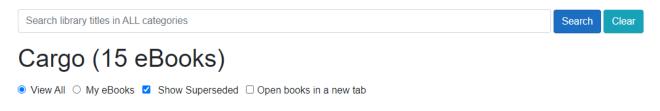


Index

The Index section takes you to the list of all titles available in IMO Bookshelf. If "View All" is selected, the Index will show you the titles included in the first category of the library – Cargo. If "My eBooks" is selected, only the categories for owned books are displayed and the first of these is selected. You can navigate to the other sections and expand them to see different titles.

The Index will default to show you only the titles you have access to, but if you would like to see the titles that you do not have access to, you can select "View All" in the search bar. The Index will be increased accordingly, and the options you choose will become your default settings (see screenshot).

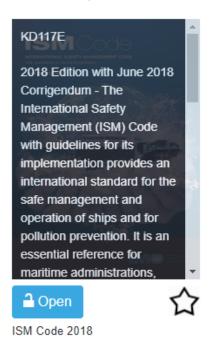
When the "Open books in a new tab" option is selected, all books will open in a new browser tab instead of staying in the same tab. This may be useful when doing research on a subject.



The titles included in subsections do not appear in the larger sections so you need to go to precisely the right section. For example, titles in the LNG subsection will not be shown in the larger Gas or Cargo sections.

You can also search for a book's title or author to find it quickly. Please note that the IMO Bookshelf does not search for alternative spellings in titles. If you cannot see the book you are searching for, please check the spelling.

Hover over the cover of a title to see a summary:



The button at the bottom of the cover tells you whether you have access to this publication: blue if it is unlocked, grey if it is locked. Please contact your distributor if any title appears locked when it shouldn't be, or if you would like to purchase access.

You can also tick the star under the title's cover to mark it as a favourite. It will then appear in the Favourites section, to make accessing it even easier.

Future Updates

As soon as an erratum or supplement is published, the eBook is updated on the server for everyone to use.

If the book has been accessed before, it will be cached locally and will show:

Discontinued eBooks and eBooks that are superseded by another eBook are kept on the server for 15 months then removed. They are clearly indicated (if Show Superseded is selected):



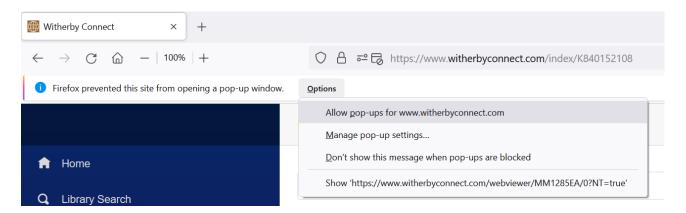


This information is also indicated in the Download Library section.



Inside the Book

Once you have chosen a book to access, click on the Open button. If the book is fairly small, it will open at the beginning. Most books open immediately except particularly large publications that may show chapters to choose from. If you have ticked the "Open books in a new tab" option, the book will open in a separate tab. If you are using Firefox, you might need to allow pop-ups in order for this to work:



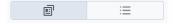
The first time you open a book, it might take a moment to open since the IMO Bookshelf will be downloading and saving the eBook file to your browser's cache. The next time you open it, access will be near instantaneous, and the book will also be available offline.

A small 2MB book will typically take a few seconds to download for an office user while a ship user may need to wait for 30 seconds or more.

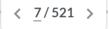
A large eBook will take 5 times longer.

Once the book is open, you can navigate it in one of three ways:

- Scroll up and down to move from page to page
- Select the page or section you are looking for in the left-hand side menu. If you select Thumbnail, you will see a small picture of the pages, and if you select Outlines you will see the different chapters and sections of the book:



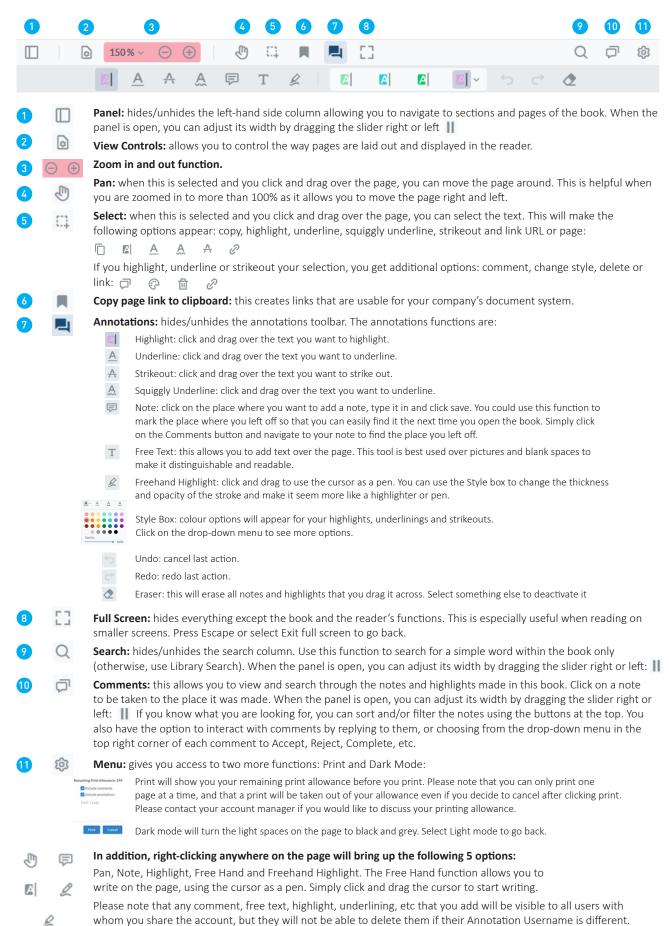
• If you already know which page you are looking for, simply type it into the left part of the page number:





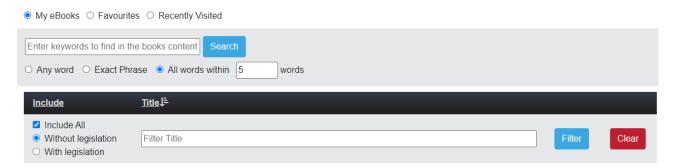
Functionalities

Below is an outline of the various functions available to you in the IMO Bookshelf, from left to right, top to bottom:



Library Search

This section allows you to search for your chosen term or phrase inside books and across multiple books. As shown in the image below, you can customise the selection of titles across which you want to search and the ways in which you want to search. Please note that you can only search across titles that you own. This is because the server contains tens of thousands of documents.

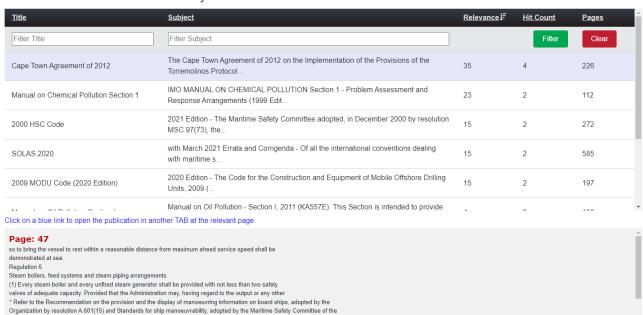


In the grey area, you can select how you want the IMO Bookshelf to search for your chosen word or phrase (this defaults to "All words within 5 words"). In the purple area and the line above the grey box, you can select the books across which you want to search. If you untick "Include All", you will have to select the titles you want to be used in the search one by one. To do this, tick the box next to the title you need.

☐ Include

Once you are happy with the setup, type your chosen word or phrase in the search criteria bar and click Search. A window will open with the results of your search sorted by relevance and title. For large books, search results for each section of the book will appear separately to make navigation easier (this is the "Subject" column). Click on the book and section for which you want to see the search results and they will be displayed in the grey box below.

Search Results - 9 results for 'safety valve'



The searched-for term or phrase will appear in blue and, when you click on it, the book will open in a separate tab, at the page where the citation was found. You can navigate to other occurrences of the term in this book on the right-hand side, or go back to the search window to return to the search results.

Download Library

This section allows you to save the eBook file of the titles you have purchased to the cache of your browser. This makes the books available to use offline and means they will open near-instantaneously.

When downloading from this section, the book will be saved in its entirety. Therefore, we would advise you to wait until you have enough time and a strong Internet connection before using it.

Additionally, this will only download the eBooks on the computer and browser to which you are currently logged on. You will need to repeat the process on all other computers that need offline access.

In this section, the following actions are available to you:

This downloads and saves all the titles you have purchased. Please wait until you have plenty of time to do this as you should not navigate to other parts of the IMO Bookshelf while the books are saving. If you do so, the download will be interrupted.

Save

This will save only the eBook you have selected.

This will update the title – it is not related to new editions as these are considered to be separate books, but rather to errata and addenda that are available for the current edition.

This will remove the eBook file from your browser's cache, making it unavailable offline.

If all your books are downloaded and up to date, all you will see are red buttons.

On the right-hand side of this section, you can also gain information on the size of each eBook file and the status of each book. No mention means the book is current and up to date, otherwise you will see mentions of Pending Update, Superseded (by another edition) or Discontinued (when a book is discontinued without replacement).

Importing and Exporting

If you are using the IMO Bookshelf on multiple computers and on board a vessel or generally have poor Internet connection, you can reduce your bandwidth use by using the exporting and importing functions. The first computer will still need to download the entire library, but subsequent machines will be able to import the library exported from the first computer:

- On the first machine, log into the IMO Bookshelf and go to the Download Library section
- Click the Save All button and wait for all titles to be saved to the cache. This might take some time depending on how many books are on the account and the speed of your connection
- Once all books are saved, the Export Downloads button in the upper right corner will become available. Click on it and a zip file containing all the books will be generated
- Save this zip file to a USB or a network shared folder accessible by the machines that you need to have the books on
- On the next machine, log into the IMO Bookshelf and go to the Download Library section, then click on Choose file on the upper left side. Navigate to where you saved the zip file, select it and click OK. The books will now be imported to the cache of the browser without any bandwidth being used
- Repeat on all machines concerned, and when new updates become available if necessary.

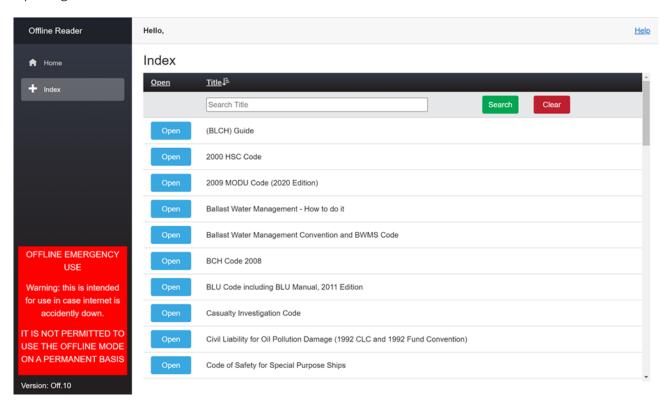
Please note that the transfer file becomes invalid if it does not contain the exact list of books associated with the account, or after 10 days. If that happens, just export a new transfer file from the computer that is kept up to date.

Offline Mode

Offline Mode allows you to access the titles you have saved in case of emergency resulting in a loss of Internet access. It can also be accessed directly from the following URL:

https://www.witherbyconnect.com/offline/

The functions available in Offline Mode are mostly the same as in the Online Mode, although you won't be able to print or create links and the titles will appear in a list rather than grouped by categories.



Click on open and the book will open. You can search for the title of the book to filter the list more quickly. Please note that the IMO Bookshelf does not search for alternative spellings.

Offline eBook Reader Application

Offline mode is an emergency mode that is meant to be used on board ships when Internet connection is temporarily not available. It makes sure that publications are available at all times.

To install the application for offline use in Chrome, click on the + button to the right side of the address bar, pictured below. The exact steps might depend on the browser you are using – click on Help to see instructions for more browsers.



Please note that it may take around 10 to 20 seconds before the installation button appears as necessary files are downloaded.

Certain browsers, such as Mozilla Firefox, may not support installation of the application. In this instance, please switch to a supported browser (e.g. Chrome or Edge) if you are planning to use the offline capabilities of the IMO Bookshelf. Safari on Mac does not allow creation of an application shortcut but it works offline from the above URL.

Once clicked, follow the on-screen instructions to install the application.

To run the application, create a shortcut on your desktop for the program, or type 'The IMO Bookshelf' into your search bar if using Windows 10/11.

eBooks opened or downloaded while using www.imobookshelf.org can then be accessed for offline use. Please note that you must install the application using the same browser that was used to save your books or they will not be available within the offline application.

A Note on Vessel Inspections

See the IMO Certificate for IMO publications.

If you are using the IMO Bookshelf on board a ship that is preparing for inspection, we recommend that you take the following steps in advance to demonstrate compliance with flag state requirements for backup access to the publications:

- Log in to the IMO Bookshelf and install the Offline eBook Reader Application as described above
- In the Download Library tab, make sure that all titles are saved and up to date (all the buttons should read: Doloto)

Repeat these steps on all computers used to access the library on board as saving them on one computer does not save them on the other computers.

During the inspection, you can log in and out of the IMO Bookshelf on several computers to show the inspector that access can be transferred from one to the other should the main computers experience hardware failure.

You can also open the Offline eBook Reader Application to demonstrate that (provided that the titles have been saved), should your Internet access fail, you will still be able to access the library. The computer must be disconnected from the network for this demo.

Account

The Account tab allows the account administrator to set and change the alias username and password for the account. Only the user who has the Licence Code for the account may do this.

Account Status Username: An alias has been set on the account: CRE Password: An alias has been set on the account. Change account details Please provide your original password (licence code) associated with your account below to set a new username and/or password. Password: Licence code beginning 'READ' (READ-****-****-*****) Submit

To access the admin options, enter the account licence code in the required field and click Submit.

You can then follow the instructions to set a new username and password alias. The original login details you were sent as the account administrator will still be valid, but this allows you to set a username and password that are easier to remember for you and your colleagues with whom you might be sharing the account.

You also have the option to change the Annotation Username, which is the name that appears when you make any note or comment in a book. The default username is "Guest". Simply fill in the field and click Save to change it at any time. You will need to repeat this step on all devices on which you use the library, as the username is stored locally rather than on the server.

IMO Certificate

The IMO Certificate can be used during inspections to show that you have access to your mandatory publications. Please note that it only shows IMO publications, and cannot be printed as it needs to be viewed online to be valid. You will still need to show the Download Library section if the inspector needs to see other titles.

Terms and Conditions

If you need a reminder of our Terms and Conditions of Use, they can be found in this section.

User Manual

This is where you will find the most up-to-date version of this Manual to read and download.

Best Practices

Below are a few recommendations to make your use of IMO Bookshelf as easy and smooth as possible:

- Please make sure that the witherbyconnect.com is white listed by your company to ensure that there are no issues with permissions/access.
- If you are sharing your IMO Bookshelf account with other users, always log out using the Log Out button rather than by closing your browser. If you do not log out correctly, other users might have to wait for up to 3 minutes before they can log in again.
- If you are in the habit of clearing the cache of your browser, please be aware that the eBooks on your account will also be deleted from the cache and will no longer be available for offline browsing until such time as you redownload them. To avoid this issue, you might decide to use the IMO Bookshelf in a separate browser and not clear its cache.
- Please double check that you are on the correct page before clicking Print as a print will be taken out of your allowance even if you decide to cancel after clicking Print.

Should you encounter any issues or have any feedback on the IMO Bookshelf, please do not hesitate to contact us.



Can only one person access at a time?

This depends on the number of concurrent users allowed for your account. A typical account allows for one concurrent user, meaning that as soon as one user is logged in, other users trying to access the same account will be refused access.

What happens if I forget to log out?

What is the size of the Offline App?

The offline app is 60MB plus the size of the eBooks (on average 5MB per eBook).

Can I move my windows licence to the IMO Bookshelf?

Yes. If you were previously using the Windows-based version of the IMO Bookshelf, you can migrate your existing purchases to the browser-based IMO Bookshelf. Please note that superseded or discontinued titles will not be migrated. Please contact your distributor to arrange this.

Is there an annual fee for the IMO Bookshelf?

IMO Bookshelf eBooks are one-off purchases and there is no additional fee to maintain access once you have paid for them.

• Is there an expiration on my account?

IMO Bookshelf accounts do not expire so you will have access for as long as you want/need it. However, please note that unless otherwise advised, superseded editions will be removed after 15 months.

Can I download eBooks to my PC?

The eBooks can be saved to the cache of the browser, but for reasons of cybersecurity and IP protection, the files themselves cannot be downloaded to the computer.

• Is the licence fixed to a computer?

There is no limit to the number of devices on which you can access your account, as well as save the books for emergency offline use.

Can everyone see my notes?

All users who share the account with you will be able to see the Annotations and Comments you've added to the books. You can also see theirs and comment on them. For this reason, we would recommend updating your Annotation Username to identify them.

Is there an admin panel where I can manage all my company logins?

Yes. An Admin Panel is available to help you manage multiple logins and see usage reports. Please contact us if you would like to be set up as an Admin.

Can I use two logins on the same browser?

No. The authentication is done at the browser level, as with all websites. If using two separate browsers is not possible for you, you could:

- 1. add a profile and switch profile to access one or the other login
- 2. use the guest profile (however it will lose all user-downloaded eBooks and settings when closing the session),
- 3. use the InPrivate window option (this will also lose all user-downloaded eBooks and settings when closing the session).

Are users accessing a book via the link function still required to login?

Yes. If they were not logged in yet, they will need to do it before they can access the book. Once logged in, you can click on as many links as you like without further prompt.

Technical Support

Should you need any support when using the IMO Bookshelf, you can click on the Support button in the top right corner which will take you to the Technical Support page. If the information you need cannot be found in the Knowledgebase section, you can open a ticket to speak to the IT team.

For more information contact sales@imo.org

